

Time	D/P	Spoken word	Bodily conduct	EPR Screen
3.30	D	uh well yo:ur l:ow density cholesterol is is quite high um::(.) over seven so::	D-> EPR; P -> D D sits back in chair -> EPR	<p>Consultation screen showing two entries dated 6 days ago:</p> <p>1) (nurse): <i>Blood sample taken. Biochemical screening test (fasting cholesterol). Text note: will make app in a week to see Dr X</i></p> <p>2) (path lab): displays blood test results incl. <i>Cholesterol 10, Serum LDL cholesterol >7 see doc please.</i></p> <p>QOF alert (remains throughout consultation). Shows P is on "QOF register" for hypertension and has two QOF items outstanding: "notes summarised" and "recent medication review"</p>
3.36	D	((sniff)) (0.8)	D scratches nose, raises eyebrows	
3.37	D	<al:tho:ugh ju:st because> you've got high blood pressure you don't necessarily need anything to lower the cholesterol (.) .hh >even though you've got hypertension<	D->EPR D turns slightly -> P D returns gaze -> EPR	
3.45	D	I think you'll probably be well advised to have something t- to lower it!=	D frowns	
3.49	P	=°°yeah°° mean as a child I couldn't take (.) milk and I still don't like milk	P -> forwards; D -> EPR	
3.53	D	no (1.0)		
3.54	P	ehm (.) I can take (0.4) >sort of< hot milk in custard (0.4) but someone gave me a glass of hot milk and I would really be ill.		
4.01	P	ha	P -> D; D -> EPR	
4.02	D	right (.) yeah		
4.03	P	so maybe there was an intolerance right from a baby ha (0.2)	P smiles	
4.07	D	we'll		
4.08	P	who knows °°ha ha°°	P shakes head slightly, smiling	
4.09	D	°°ha°°	D smiles -> EPR and leans forward -> EPR, placing R hand on keys	
		((C)) (1)	Key stroke	Returns to today's consultation screen. "Problem Title" is automatically highlighted
4.10	D	°u:::hm°		
4.12		((typing for 4.5 seconds)) (0.5)	D -> EPR, typing P looking ahead P -> keyboard	"Problem title" selected, then enters keystrokes "Framing" - EPR displays a pick list of 9 choices about cardiovascular risk (Framingham risk scores codes)
4.16	P	I noticed when I was having my blood test (1.0)	P -> forwards; D typing D -> EPR; P->forwards, raises finger in air	D selects first choice, "10 yr CHD risk (Estimate, Fram)" A box displays: "Estimated 10 year CHD risk is 15%
4.20	P	mm Nurse B*** was showing me (0.4) .hhh on the screen cos she was trying to work out what you wanted it said a <u>fasting</u> blood test (.) but I didn't (.) neither of mine (.) were fasting blood tests	D -> EPR; P-> forwards and points with finger P-> forwards P points again on <i>fasting</i> P shaking head; D turns to gaze at P	<i>The system has calculated that: Average of last 2 systolic BPs is 145 The Total/HDL cholesterol ratio is 6.10 Stopped smoking for over a year, no ECG LVH, No diabetes Is the above information correct? (Y/N):</i>
4.29	D	oh weren't they?	D < -> P	

	P	no		
4.31	D	oh right		
		(1)	D looks back to screen; P -> D	
4.33	D	((cough)) o::kay. well we'll do it again: (0.5) [then] in that case [before] panicking or worrying too much about it (((C))	D -> EPR; types keystroke D sits upright, keystroke, then rotates chair away from P, reaching for something on desk	Consultation screen displays: "Additional: Est 10 yr CHD 15%" indicating that GP responded "Y"

Same transcript in two sections:

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		(0.5)	P -> keyboard	
4.16	P	I noticed when I was having my blood test	P -> forwards; D typing	D selects first choice, "10 yr CHD risk (Estimate, Fram)"
		(1.0)	D -> EPR; P->forwards, raises finger in air	A box displays: "Estimated 10 year CHD risk is 15%"
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This transcript was originally published in:

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